



VIRTUAL GROUP TOUR POLICIES

Group Rates :(requires 10+ visitors, confirmed 2 weeks in advance):

Virtual Tour Pricing

10 or fewer participants: \$70

11 - 15 participants: \$100

16 - 30 participants: \$160

31 - 40 participants: \$250

41 - 60 participants: \$325

Eligibility: To qualify for the discounted group rate, groups must:

1. consist of between **5 to 99** visitors per virtual tour;
2. confirm their visit 2 weeks in advance; and
3. pay a 50% deposit, due 2 weeks in advance.

Advance Reservations and Deposit Required:

1. *To qualify for discounted group admission rates and guarantee a guided tour:*
 - a. reservations **MUST** be ***confirmed via email*** by the Heritage Center group tour coordinator a ***minimum of 14 calendar days*** (2 weeks) before the anticipated visit; AND
 - b. a 50% deposit **MUST** be ***received*** by the Heritage Center a ***minimum of 14 calendar days*** (2 weeks) before the anticipated visit. Payments may be made via the following methods:
 - i. check payable to "Niagara Falls Underground Railroad Heritage Commission, Inc." and mailed to 825 Depot Ave. West, Niagara Falls, NY 14305
 - ii. via credit card by speaking with the group tour coordinator
2. Reservations booked less than 2 weeks before the anticipated visit do not qualify for the discounted group tour rate and cannot be guaranteed virtual tour.

Final Visitor Count Required:

1. A Final Visitor Count is required to the tour group coordinator a minimum of 14 calendar days (2 weeks) before the visit.
2. Minor adjustments of visitor be accommodated on the day of the tour. Pricing adjustments will be made if visitors exceed initial request per pricing scale.
3. Groups are responsible for payment for all “no-shows” beyond 5 visitors.
4. The unpaid balance must be made before a virtual tour is given.

Zoom login information:

After the reservation deposit is made, the group tour coordinator will confirm your tour with a link to the Zoom chat as well as a unique password for your tour.

Virtual Tour Hours:

Monday:	CLOSED
Tuesday:	10:00 am – 6:00 pm
Wednesday:	10:00 am – 6:00 pm
Thursday:	10:00 am – 6:00 pm
Friday:	10:00 am – 6:00 pm
Saturday:	10:00 am – 6:00 pm
Sunday:	10:00 am – 5:00 pm

To inquire and book a tour:

Send an email to: tours@niagarafallsundergroundrailroad.org

Guided Tours Provided by Heritage Center Staff:

All introductions, orientations, and guided tours (collectively referred to as “Tours”) provided inside the Niagara Falls Underground Railroad Heritage Center will be provided by Heritage Center employees exclusively, to the extent personnel is available.

Notice of Non-Recording:

Taking screenshots, photographs, films, or videotapes, or recording, audiotaping, broadcasting, or telecasting the Virtual Tour is forbidden.